Health Scrutiny Committee

Minutes of the meeting held on 7 November 2017

Present:

Councillor Farrell – in the Chair Councillors Battle, Curley, Midgley, O'Neil, Reeves, Smitheman, Wills and Wilson

Councillor Craig, Executive Member for Adult Health and Wellbeing Councillor Flanagan, Executive Member for Finance and Human Resources

Nick Gomm, Director of Corporate Affairs, Manchester Health and Care Commissioning Peter Blythin, Director, Single Hospital Service Programme

Apologies: Councillor Stone

HSC/17/52 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 10 October 2017.

HSC/17/53 Personalisation and Empowerment - adult social care

The Committee considered the report of the Executive Director for Strategic Commissioning and Director of Adult Social Services that provided Members of the Committee with an update on Personalisation and Empowerment within adult social care.

The overarching framework was to put users at the centre and listen to what goals and aspirations they had, focussing on people as assets and what they could do, rather than what they could not and delivering high quality personalised care services. Officers referred to the main points and themes within the report which included:-

- A definition of both Personalisation and Empowerment;
- The statutory function the Council had in assessing people who appeared to be in need of adult social care services and what this entailed;
- Examples of how the Our Manchester approach provided a backdrop to how adult social care aimed to work with citizens focused on co-production and codesign;
- Information on the Our Manchester Disability Plan;
- Information on and the take up rates of Direct Payments and Personal Budgets;
- New approaches to Care and Support Planning; and
- Integrated Personal Commissioning and personal budgets.

Some of the key points that arose from the Committees discussions were:-

- Anecdotal evidence suggested the system was difficult for residents to navigate;
- The voice of the individual was not present within the report;
- Monitoring of spending and help for individuals;
- Help for vulnerable citizens, and
- Functionality of the Prepayment card.

The Strategic Lead informed the Committee that an extended brokerage team had been established to act as advocates for citizens. She said that the development of the Integrated Neighbourhood Teams will help professionals, including Housing Providers and GPs identify vulnerable citizens. She said that the prepayment cards can be used in a similar way as debit and credit cards, and allow individuals to purchase the appropriate care and support they required following a statutory assessment, including the award of an indicative budget. She said that the cards allowed for monitoring of payments and this would help identify any irregularities or abuse. She said that for those citizens who are unable to manage a payment card virtual budgets can still be used.

The Strategic Lead said that the citizens' voice had been incorporated extensively in the design and development of this area of work. She described the role of the citizens' voice in the design of the Our Manchester Disability Plan. She said that this work had been reported to the Communities and Equalities Scrutiny Committee.

The Executive Member for Adult Health and Wellbeing informed the Committee that the developments described had been informed by engaging with citizens and understanding their needs and preferences. She said she was committed to keeping the Committee informed of these developments and that she was comfortable with the timescales described, as changes needed to be managed in an appropriate manner. She said that consideration would be given to what is commissioned from the prepayment card provider to ensure residents are able to manage their budgets and monitor their own spending. She recommended that an update report on Prepaid Financial Cards is submitted for consideration at an appropriate time.

In response to discussions amongst Members regarding the Adaptations Service the Executive Member for Adult Health and Wellbeing recommended that a report be submitted for consideration at an appropriate time.

Decision

- 1. To note the report.
- 2. To receive an update report on Prepaid Financial Cards at an appropriate time.
- 3. To receive a report on the Equipment and Adaptations Service (Manchester Service for Independent Living) at an appropriate time.

HSC/17/54 Manchester's Locality Plan – Delivery of a Single Hospital Service

The Committee considered the report of the Director, Single Hospital Service Programme, Manchester University NHS Foundation Trust (MFT) that provided an update on the Single Hospital Service Programme in Manchester. The report described the work that had taken place to successfully deliver 'Project One' of the Single Hospital Service through the merger of Central Manchester University Hospitals NHS Foundation Trust (CMFT) and University Hospital of South Manchester NHS Foundation Trust (UHSM) to create Manchester University NHS Foundation Trust (MFT).

Some of the key points that arose from the Committees discussions were:-

- Members expressed disappointment at the lack of detail contained within the report;
- An assurance was sought that all staff and patient groups had been appropriately informed and consulted on the changes;
- Clarity was sought on the role and structure of the new Council of Governors;
- An assurance was sought that staffing levels were appropriate; and
- The impact of the Single Hospital Service for residents in North and East Manchester.

The Director, Single Hospital Service Programme apologised to the Committee for the brevity of the report and reassured the Committee that this area of activity had been fully reported to, and scrutinised by the Health and Wellbeing Board and that all of the reports are publicly available. He suggested that he would submit a more detailed report and presentation to a future meeting of the Committee. The Committee supported this recommendation.

He said that extensive engagement activities had been undertaken with all staff; Trade Unions; local Healthwatch and Commissioners regarding the changes and that a new Council of Governors, with statutory powers would be established in December following the dissolution of the previous Council of Governors.

He said that the successful delivery of 'Project 1' had allowed for the better deployment of staff and teams across sites and the Trust is becoming an attractive employer, both nationally and internationally.

The Director, Single Hospital Service Programme responded to the comment from the Chair who expressed a reservation that the establishment of a Single Trust will not deliver a single hospital service for residents in the north and east of the city following the Healthier Together decision. He said that the Single Hospital Service is predicated on a benefit case for all patients, and this case had been accepted by the Competition and Market Authority. He said that they continue to work with local commissioners to look at all patient care pathways.

Decision

To receive a comprehensive update report on the Single Hospital Service at an appropriate time.

HSC/17/55 Budget Refresh 2018 – 2020

The Committee received the report of the Deputy Chief Executive and City Treasurer. The report set out a proposed budget refresh process for 2018-20, including proposals for scrutiny of Directorate Budget and Business Plans.

The Executive Member for Finance and Human Resources referred to the main points and themes within the report which included:-

- although a three year budget was set in March, the Council's budget and business plans were kept under continuous review to ensure the Council could respond to new and emerging challenges and opportunities;
- there were unavoidable cost pressures arising throughout the budget period, such as those relating to demand and price changes in Adult Social Care and Children's Services;
- whether the Committee wished to consider the refreshed versions of the directorate budget and business plans that it scrutinised during the last budget cycle; and
- the proposed budget refresh timetable in full.

A key point that arose from the Committees discussions was:-

• The need to understand the budgetary pressures experienced by Health Partners.

Decision

To consider the refreshed Directorate Budget and Business Plan Report and Delivery Plan – Adults and the Locality Plan at Committee's meeting scheduled for 30 January 2018. This report is to include information on the budgetary pressures experienced by Health Partners.

HSC/17/56 Health and Wellbeing Update

The Committee received the report of the Executive Director Strategic Commissioning and Director of Adult Social Care Services that provided Members of the Committee with an update on the development of the Adults and Older People's Joint Strategic Needs Assessment.

Officers referred to the main points and themes within the report

Decision

To note the report.

HSC/17/57 Overview report

A report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

Decision

To note the report.